

Website Accessibility Statement:

University of Lancashire Students' Union - January 2026

1.0 Introduction

When we create content, we work to achieve and maintain WCAG 2.1 AA standards. The University of Lancashire Students' Union is committed to making our websites and mobile applications accessible, in accordance with The Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018 No.952.

This accessibility statement applies to www.lancashiresu.co.uk, run by the University of Lancashire Students' Union.

We want as many people as possible to be able to use this website. That means you should be able to:

- Navigate most of the site using a keyboard
- Use a screen reader such as JAWS, NVDA or VoiceOver
- Zoom in up to 300% without losing content
- Change colours, contrast levels and fonts using your browser or device
- Access pages in a clear, logical order with consistent headings and structure
- Find information quickly and understand information presented simply

Guidance on making your device easier to use is available from AbilityNet's "My Computer My Way" service.

2.0 Accessibility of Our Website

The Students' Union is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard, due to the non-compliances listed below.

We know some parts of this website are not fully accessible. These include:

- Some links are not descriptive enough on their own (e.g., "More", "Let us know")
- Some elements may not show a clearly visible keyboard focus
- Some headings may not follow a logical order in older templates
- A small number of PDFs are not fully accessible (e.g., missing tags or clear reading order)

- Some form fields may not have programmatically associated labels
- Some interface elements may have insufficient colour contrast in specific components

These are Level A or AA issues under WCAG 2.1 AA. We are continually working on making improvements across our website in order to meet the standards under the Accessibility Regulations 2018.

2.1 Non-accessible content

We are aware of the following issues:

a) Link text not sufficiently descriptive

Some links (e.g., *More*, *Let us know*, *Get in touch*) do not convey their purpose out of context.

- **Regulation:** WCAG 2.4.4 (Link Purpose – A)

b) Keyboard focus visibility

In some card-based layouts (e.g., events lists), keyboard focus is not always clearly visible.

- **Regulation:** WCAG 2.4.7 (Focus Visible – AA)

c) Heading structure

Some older pages contain heading levels that do not follow a fully logical sequence.

- **Regulation:** WCAG 1.3.1 (Info and Relationships – A)

d) PDFs

Some documents, including older PDFs, are not fully tagged or optimised for screen readers.

- **Regulation:** WCAG 1.3.1, 1.3.2 (A and AA)

e) Form fields missing programmatic labels

Some form inputs and buttons need clearer accessible names.

- **Regulation:** WCAG 3.3.2 (Labels and Instructions – A), 4.1.2 (Name, Role, Value – A)

f) Colour contrast in some templates

A small number of text or button elements may not meet the minimum contrast requirement.

- **Regulation:** WCAG 1.4.3 (Contrast – AA)

We plan to fix all these issues by **July 2026**.

2.2 Content not within the scope of the regulations

Some PDFs published before 23 September 2018 are exempt unless they are essential for service delivery. However, wherever possible we are replacing documents with accessible versions or HTML pages.

3.0 What we're doing to improve accessibility

Between January and July 2026, we are carrying out the following actions:

- Rewriting link text across the site to ensure clarity and uniqueness
- Improving keyboard focus indicators across all templates
- Reviewing all headings and ARIA landmarks for consistency
- Replacing or remediating non-accessible PDFs and ensuring all new documents are accessible
- Updating forms with clear labels and helpful error messages
- Reviewing colour contrast across all components and updating brand tokens where necessary
- Establishing an annual manual accessibility audit and quarterly automated scans (using Wave/axe/Pa11y)

This work aligns with GOV.UK's standards for ongoing accessibility monitoring for public bodies.

4.0 Feedback and contact information

If you need information on this website in a different format — such as accessible PDF, large print, easy read, audio recording or braille — please contact:

Email: scommunications@uclan.ac.uk

Phone: 01772 893000

We aim to respond within 5 working days.

To report an accessibility problem not listed on this page, or to tell us we are not meeting accessibility requirements, please use the same contact details.

4.1 Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility

Regulations 2018. If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

5.0 Preparation of this accessibility statement

This statement was prepared on 7 January 2026, based on an accessibility audit carried out in January 2026 using both manual testing and automated tools.

It was last reviewed on 7 January 2026.

It will be updated again by July 2026 following the remediation programme.

- Last audit: January 2026 (internal review)
- Next scheduled audit: April 2026
- Automated scans: Quarterly